

VIBEZ ON TOUR

PARTY GETAWAY TERMS & CONDITIONS

Last Updated: August 2026

These Terms & Conditions apply to bookings for VibeZ On Tour party getaways, event passes, excursions, activities, airport transfers and other experiences that we make available from time to time.

IMPORTANT: VibeZ On Tour does not provide or arrange flights or accommodation. Unless expressly stated otherwise, customers are responsible for booking their own flights and accommodation separately.

By making a booking or paying a deposit, instalment or full balance to VibeZ On Tour, you confirm that you have read, understood and agree to these Terms & Conditions.

1. ABOUT VIBEZ ON TOUR

VibeZ On Tour creates international party getaways and social experiences bringing people together through parties, entertainment, excursions, activities and unforgettable experiences.

The exact services included in your booking will be displayed on the relevant booking page or booking confirmation.

Your VibeZ On Tour booking does not include flights or accommodation.

2. WHAT YOUR BOOKING INCLUDES

Your booking only includes the services specifically identified as included in the package, event pass or experience you purchase.

- Entry to selected parties and events
- Pool parties
- Beach parties
- Boat parties
- Day parties
- Nightlife events
- Selected excursions
- Selected activities
- Hosted experiences
- Entertainment
- Airport transfers where specifically purchased or included
- Other experiences advertised as part of your selected booking

Inclusions will vary between destinations and packages. Please carefully check the description of your chosen package before booking.

Flights and accommodation are not included.

3. MAKING A BOOKING

A booking is confirmed once the required deposit or full payment has been successfully received and VibeZ On Tour has issued your booking confirmation.

All bookings are subject to availability. You must provide accurate information when making your booking and check your booking confirmation, notifying us as soon as possible if anything is incorrect.

If you make a booking on behalf of a group, you confirm that you have authority to make the booking and accept these Terms & Conditions on behalf of the people included in that booking. You are responsible for ensuring that everyone within your booking receives all relevant information relating to the getaway.

4. DEPOSITS

Where a deposit option is available, the deposit secures your place on the selected VibeZ On Tour experience.

Unless otherwise stated at the time of booking, **deposits are non-refundable**, subject to your statutory rights.

Your deposit will be deducted from the total cost of your booking. Payment of a deposit means you are committing to the booking and are responsible for paying the remaining balance in accordance with the payment schedule provided.

5. INSTALMENT PLANS

Where available, VibeZ On Tour may allow customers to pay for their booking through an instalment plan. Your instalment schedule and final payment deadline will be provided when you book or shortly afterwards.

It is your responsibility to ensure payments are made by the required dates. If you believe you will miss a payment, please contact us as soon as possible.

We may provide a reasonable opportunity for an overdue payment to be made before cancelling a booking. If payments remain outstanding, we reserve the right to cancel the booking, subject to applicable consumer law.

6. FINAL PAYMENT

Your full outstanding balance must be paid by the final payment deadline communicated to you. Failure to pay the balance by the deadline may result in cancellation of your booking.

If a booking is cancelled because of non-payment, any refund will be determined by the cancellation terms applicable to the booking and applicable consumer law. Once cancelled, we cannot guarantee that your place can be reinstated.

7. CANCELLATION BY YOU

If you wish to cancel your booking, you must contact VibeZ On Tour in writing. Your cancellation will take effect from the date we receive your written cancellation request.

Because VibeZ On Tour may make advance financial commitments to venues, event organisers, excursion providers, transport companies and other suppliers, cancellation charges may apply.

Any cancellation schedule or specific cancellation conditions displayed when you make your booking will form part of these Terms & Conditions. Any refund due will take account of applicable cancellation charges, non-recoverable supplier costs and your statutory rights.

8. TRANSFERRING YOUR BOOKING

If you are unable to attend, we may allow you to transfer your booking to another person where reasonably possible. You must contact us before making any transfer.

- Approval from VibeZ On Tour

- Supplier restrictions
- Relevant deadlines
- The replacement traveller meeting all booking requirements
- Any reasonable administration or supplier charges

Certain event tickets, activities or services may be non-transferable. You must not privately sell or transfer a VibeZ On Tour booking without our approval.

9. FLIGHTS

Flights are not included in your VibeZ On Tour booking.

VibeZ On Tour does not book, manage or arrange flights as part of our standard getaway experiences. You are responsible for booking your own flights to and from the destination.

Your flight booking is a separate contract between you and your airline, travel agent or flight provider.

- Flight cancellations
- Flight delays
- Airline schedule changes
- Missed connections
- Lost or delayed luggage
- Airline disputes
- Missed flights
- Additional airline charges

You should ensure that your chosen flights allow sufficient time to arrive before the first scheduled VibeZ On Tour activity. If you miss an event because your flight is delayed, cancelled or otherwise disrupted, we cannot guarantee a refund or replacement for the missed experience.

10. ACCOMMODATION

Accommodation is not included in your VibeZ On Tour booking.

VibeZ On Tour does not book or manage customers' hotels, apartments, villas or other accommodation as part of our standard getaway experience. You are responsible for arranging suitable accommodation for the duration of your stay.

Your accommodation booking is a separate agreement between you and your chosen hotel, property, booking platform or accommodation provider.

VibeZ On Tour is not responsible for issues relating to independently booked accommodation, including cancellations, overbooking, facilities, location, cleanliness or disputes with the accommodation provider, except where liability cannot legally be excluded.

Please make sure your accommodation is reasonably located in relation to the destination and activities you intend to attend.

11. DO NOT BOOK TRAVEL UNTIL YOUR PLACE IS CONFIRMED

We strongly recommend that you do not book flights, accommodation or other non-refundable travel arrangements until you have received confirmation of your VibeZ On Tour booking.

Where possible, customers should consider flexible or refundable travel options. You should also obtain suitable travel insurance.

12. AIRPORT TRANSFERS

Airport transfers may be available as an optional additional service or may occasionally be included in a particular experience. Your booking confirmation will clearly state whether airport transfers are included.

- Flight number
- Airline
- Arrival airport
- Arrival date
- Arrival time
- Departure information
- Contact information

You must notify us as soon as reasonably possible of any flight changes. We cannot guarantee that a transfer can be rearranged following significant flight delays, cancellations, incorrect information or late notification. Additional costs may apply where alternative transportation needs to be arranged.

13. EVENT PASSES & WRISTBANDS

Your event pass may provide access to multiple VibeZ On Tour events. You may be issued with a physical or digital ticket, pass or wristband.

- Duplicated
- Altered
- Resold without permission
- Transferred without permission

Lost or damaged wristbands may be subject to a replacement charge, and replacement cannot always be guaranteed. Individual venues may operate their own entry and security policies.

14. AGE & IDENTIFICATION

Unless otherwise advertised, VibeZ On Tour party experiences are for customers aged **18 or over**. Certain venues or events may impose a higher minimum age.

Customers must carry valid photographic identification where required. Acceptable identification requirements may differ depending on the destination or venue.

If you are refused entry because you cannot provide suitable identification or do not satisfy an advertised age requirement, VibeZ On Tour will not normally be responsible for refunding the affected event.

15. PASSPORTS, VISAS & ENTRY REQUIREMENTS

You are entirely responsible for ensuring you are legally permitted to travel to the destination.

- A valid passport
- Any required visa
- Travel authorisation
- Appropriate documentation

- Any health or entry documentation required by the destination

You should check official government travel information before booking and again before travelling. VibeZ On Tour cannot be held responsible where you are unable to travel because you do not satisfy passport, visa, immigration or destination-entry requirements.

16. TRAVEL INSURANCE

We **strongly recommend that every customer purchases comprehensive travel insurance immediately after booking.**

- Trip cancellation
- Medical emergencies
- Emergency treatment abroad
- Travel disruption
- Flight cancellation
- Lost or stolen belongings
- Personal liability
- Activities and excursions
- Repatriation

It is your responsibility to ensure your insurance policy provides appropriate cover.

17. CHANGES TO THE ITINERARY

International events involve multiple venues, suppliers, performers and external circumstances. It may therefore occasionally be necessary to make reasonable changes to the advertised programme.

- Event times
- Venues
- DJs
- Artists
- Hosts
- Activities
- Excursions
- Transport arrangements
- Party themes
- The order of events

We will make reasonable efforts to provide the experience advertised and communicate significant changes as soon as reasonably possible.

A change to an individual DJ, host, performer, venue, party theme or timetable does not automatically mean that the entire getaway has been cancelled. Where a significant change affects your booking, we will provide any options or remedies required under applicable consumer law.

18. CANCELLATION BY VIBEZ ON TOUR

Occasionally, circumstances may require Vibez On Tour to cancel an event, activity or getaway. If Vibez On Tour cancels a service you purchased directly from us, we will inform you as soon as reasonably possible and explain the options available.

- An alternative event or experience
- Transfer to another Vibez On Tour experience
- Credit where you agree to accept it
- A refund of the affected Vibez On Tour service where required

Any refund entitlement will be determined by the circumstances, your booking and applicable consumer law.

19. INDEPENDENT FLIGHTS & ACCOMMODATION FOLLOWING A CANCELLATION

Flights and accommodation purchased independently do not form part of your contract with Vibez On Tour.

If a Vibez On Tour event or getaway is cancelled or changed, we are not responsible for refunding the cost of independently booked flights, hotels, apartments or other travel arrangements, except where applicable law requires otherwise.

This is one of the reasons we strongly recommend comprehensive travel insurance and, where possible, flexible travel bookings.

20. EVENTS OUTSIDE OUR CONTROL

Sometimes events may be affected by extraordinary circumstances outside our reasonable control.

- Severe weather
- Natural disasters
- Government restrictions
- Public-health emergencies
- Civil unrest
- Significant transport disruption
- Venue closure
- Local authority restrictions
- Security incidents
- Other extraordinary circumstances

Where this happens, we will take reasonable steps to manage the situation and communicate relevant information. Any refund, alternative arrangement or other remedy will depend on the circumstances, the affected service and your rights under applicable law.

21. BEHAVIOUR & CONDUCT

We want Vibez On Tour to be a safe, inclusive and enjoyable experience. Customers are expected to behave responsibly and respectfully towards other guests, Vibez On Tour staff, venue employees, DJs and performers, suppliers, hospitality staff, local residents and members of the public.

- Violence
- Threatening behaviour

- Harassment
- Discrimination
- Sexual harassment
- Abuse towards staff or guests
- Deliberate property damage
- Dangerous behaviour
- Illegal activity

Where reasonably necessary for the safety and enjoyment of others, we reserve the right to remove a customer from a VibeZ On Tour event or terminate their participation in the remaining experience because of serious misconduct.

Where participation is terminated as a direct result of serious misconduct, the customer will normally be responsible for their own subsequent costs and may not be entitled to a refund for unused services, subject to applicable law.

22. ALCOHOL & ILLEGAL SUBSTANCES

Customers who choose to consume alcohol are responsible for drinking responsibly. The possession, supply or use of illegal substances is prohibited.

Customers must comply with the laws of the country they are visiting. VibeZ On Tour cannot accept responsibility for consequences resulting from a customer's illegal conduct or excessive alcohol consumption.

23. EXCURSIONS & ACTIVITIES

Certain VibeZ On Tour experiences may include or offer optional excursions and activities. Some activities may be operated by independent third-party providers and may be subject to their own safety requirements and terms.

You must follow all reasonable safety instructions provided by VibeZ On Tour, venues and activity providers. You are responsible for deciding whether an activity is suitable for you.

Where you have accessibility requirements or other requirements relevant to participation, please contact us before booking the activity so we can advise what arrangements may be available.

24. PERSONAL BELONGINGS

You are responsible for looking after your belongings throughout the getaway, including your passport, money, mobile phone, jewellery, luggage, event wristbands, travel documents and other valuables.

VibeZ On Tour cannot accept responsibility for lost, stolen or damaged personal property unless the loss or damage results from our negligence or liability otherwise cannot legally be excluded.

25. PHOTOGRAPHY & FILMING

Photography and filming may take place during VibeZ On Tour events. Content may be created for our website, social media, advertising and promotional material.

We will handle identifiable imagery and other personal data in accordance with applicable data-protection law and our Privacy Policy. Where consent is required for a particular use, we will seek it as appropriate.

If you have concerns about being photographed or filmed, please speak to a member of the VibeZ On Tour team.

26. THIRD-PARTY PROVIDERS

Some events, excursions, transfers, activities and venues may be operated by independent third parties. Where applicable, customers may also be required to comply with the third party's reasonable terms, rules and safety requirements.

Nothing in these Terms & Conditions is intended to remove any legal responsibility VibeZ On Tour has for services it is legally responsible for providing.

27. PRICES

Prices will be clearly displayed at the time of booking. Prices may vary depending on destination, package type, booking date, availability, promotional offers and optional extras.

A price is not guaranteed until your booking has been confirmed. Optional services not expressly listed as included in your booking must be paid for separately.

28. PROMOTIONS & DISCOUNT CODES

Promotional codes and special offers may have their own conditions and expiry dates.

- Cannot be exchanged for cash
- Cannot be applied retrospectively
- Cannot normally be combined with another offer
- Must be used within the specified promotional period

We reserve the right to withdraw a promotion before a qualifying booking has been completed.

29. COMPLAINTS

If you experience a problem during your getaway, please notify a VibeZ On Tour representative as soon as reasonably possible. Giving us an opportunity to address the issue while you are at the destination may allow the matter to be resolved more quickly.

If the issue cannot be resolved during the getaway, you may submit a written complaint following the event. Please include your full name, booking reference, relevant event or getaway, a description of the issue and any relevant supporting information.

We will aim to investigate and respond within a reasonable timeframe.

30. LIABILITY

Nothing within these Terms & Conditions excludes or limits any liability that cannot legally be excluded or restricted. This includes liability for death or personal injury caused by negligence, fraud or fraudulent misrepresentation.

VibeZ On Tour will not be responsible for losses caused solely by circumstances outside our reasonable control or by the actions of the customer, except where applicable law provides otherwise.

We will not seek to exclude any statutory rights or protections available to consumers.

31. YOUR STATUTORY RIGHTS

These Terms & Conditions do not affect your statutory consumer rights. If any provision within these Terms & Conditions conflicts with a mandatory right provided to you under applicable consumer law, your statutory rights will take precedence.

32. DATA PROTECTION & PRIVACY

We will process personal information in accordance with applicable UK data-protection legislation and our Privacy Policy.

We may need to provide relevant information to suppliers where reasonably necessary to fulfil a service you have booked, such as an airport transfer or activity. We will only process personal information where we have an appropriate lawful basis for doing so.

33. CHANGES TO THESE TERMS

We may update these Terms & Conditions from time to time. The version applicable to your booking will generally be the version made available when you booked, except where changes are required by law or subsequently agreed with you.

The latest version will be available through the VibeZ On Tour website.

34. GOVERNING LAW

These Terms & Conditions are governed by the laws of **England and Wales**, subject to any mandatory consumer protections that apply to you.

Nothing in these Terms & Conditions prevents a customer from exercising any right to bring proceedings in another jurisdiction where applicable consumer law provides that right.

35. CONTACT VIBEZ ON TOUR

VIBEZ ON TOUR

Email: info@vibezontour.com

Instagram: [@vibezontour](https://www.instagram.com/vibezontour)

Website: vibezontour.com

IMPORTANT BOOKING REMINDER

Your VibeZ On Tour booking covers only the events, activities and additional services specifically listed in your selected package.

- Flights are NOT included.
- Accommodation is NOT included.
- You are responsible for arranging your own flights and accommodation.
- Comprehensive travel insurance is strongly recommended.
- Check all passport, visa and destination entry requirements before travelling.

GLOBAL PARTIES WITHOUT BORDERS

Different destinations. Unforgettable experiences. One VibeZ On Tour.